PROTOCOL FOR ABUSE HELP LINE CALLS

CALLER INFORMATION
Date: 10/29/99
Name of caller: Sue Frangola
Position: 
Ward: 
Stage: 
Home phone: 707-927-6428
Walk phone: 

REPORTING INFORMATION
- Is this a High Risk Case? (Yes or No) 
- Is this a "reportable situation"? 
- Who has reported? 
- Who will report? 
- Legal counsel was consulted? 
- Attorney name, 
- Follow up data: Complete

TELL PRIESTHOOD LEADER THAT NO IDENTIFYING INFORMATION SHOULD BE GIVEN. USE FIRST NAMES ONLY.

***HIGH RISK CASES***
If any of the following questions are answered "yes", immediately transfer the call to legal counsel (see phone number below). It is important to have legal counsel involved in the discussions between priesthood leaders and Abuse Help Line Personnel in order to preserve the confidentiality of the information.

1. Does your call concern child sexual abuse which may have occurred on Church property? 
   - Yes 
   - No

2. Does your call concern child sexual abuse which may have occurred at a Church-sponsored activity? 
   - Yes 
   - No

3. Does your call concern child sexual abuse by a Church leader or youth leader who used their Church position to accomplish the abuse? (Nursery leader abusing children in nursery, a seminary teacher abusing seminary students, a youth leader abusing his/her youth, a missionary [see below], etc.) 
   - Yes 
   - No

4. Does your call concern an alleged perpetrator employed by the Church? 
   - Yes 
   - No

5. Are you aware of previous child sexual abuse or tendency toward sexual Abuse by the alleged perpetrator? 
   - Yes 
   - No

6. Does your call concern an alleged perpetrator who is currently a missionary (even if the abuse occurred prior to...? 
   - Yes 
   - No

NOTEs (use back of this sheet if necessary):
Pocket what you are doing. Phone if she will. Call after she's gone. If she could be sent to attorney, then.

REPORTING ISSUES
After the Abuse Help Line worker has obtained all of the facts and background information, he or she should DETERMINE WHETHER OR NOT THE INCIDENT OF CHILD ABUSE HAS ALREADY BEEN REPORTED TO CHILD PROTECTION OR LAW ENFORCEMENT AUTHORITIES. IF NOT, Abuse Help Line WORKERS SHOULD INSTRUCT PRIESTHOOD LEADERS TO ENCOURAGE AN INTERESTED PERSON TO REPORT THE ABUSE. There are exceptions for those who know about the abuse (neighbors, parents of victim, spouse or family of the perpetrator, etc.)

*If a priesthood leader recommends that a perpetrator report the abuse to civil authorities, he should also recommend to the perpetrator that he or she should consult obtaining legal counsel.

If the sexual abuse has been or will be reported immediately to civil authorities by a person other than the priesthood leader and does not fall within the above guidelines, no transfer to legal counsel is necessary. A call should be transferred to legal counsel when it appears that the abuse will not be reported to civil authorities unless it is reported by the priesthood leader or it falls within the above guidelines for high risk cases.

*Abuse Help Line PERSONNEL SHOULD NEVER ADVISE A PRIESTHOOD LEADER TO REPORT ABUSE. COUNSEL OF THIS NATURE SHOULD COME ONLY FROM LEGAL COUNSEL

LEGAL COUNSEL
1. Merrill Nelson 
   - work: 321-4582 
   - home: 1-485-584-6739
2. Tom Walk 
   - work: 321-4608 
   - home: 328-3550 
   - cellular: 550-5754
3. David McCooke 
   - work: 321-4654 
   - home: 295-4572
4. Von Kentch 
   - work: 928-4883

MISSIONARY
Bob Blatter 
- LDSFS 240-1804 
- home: 292-8530 
- cellular: 993-3435

PLAINTIFFS' EXHIBIT
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Case No. 13-C-656